



**Installation and Warranty Registration Form  
for Big Joe Class III Industrial Trucks & ESTEP**

Instructions: Complete form, provide a copy for the customer and return a copy via e-mail, or mail to:

Big Joe Canada  
PO Box 1983 Aldergrove Mall PO,  
Aldergrove BC V4W 0A6  
Tel #: 1-866-688-0834  
E-mail: warranty@bigjoecanada.ca

**CUSTOMER MUST FILE CLAIM WITH CARRIER FOR ANY DAMAGE RECEIVED IN TRANSIT.**

**WARRANTY REGISTRATION**

**THIS FORM MUST BE COMPLETED AND RETURNED TO BIG JOE CANADA WITHIN 15 DAYS OF DELIVERY IN ORDER TO BEGIN WARRANTY COVERAGE.**

**CUSTOMER INFORMATION SECTION**

MODEL #:			
SERIAL #:			
DEALER:			
CITY:	PROV:	POSTAL:	
END USER:			
ADDRESS:			
INSTALLATION DATE:	CITY:	PROV:	POSTAL:
	COUNTRY:		

**TRUCK INSTALLATION SECTION - Following to be filled out by Service Representative**

**THIS SECTION MUST BE COMPLETED FOR ALL POWER DRIVE TRUCK.**

EXPLAIN OR DEMONSTRATE EACH ITEM	OPERATING CONTROLS & SAFETY FEATURES	APPLICATION DATA
CAPACITY LIMITATION <input type="checkbox"/>	BATTERY CARE AND CHARGING PROCEDURE <input type="checkbox"/>	SHIFTS/DAY _____ HOURS/DAY _____
OPERATIONAL SAFETY PROCEDURES <input type="checkbox"/>	WARRANTY POLICY <input type="checkbox"/>	DOCK LOADING AND UNLOADING:
CORRECT APPLICATION <input type="checkbox"/>	OPTIONAL FEATURES <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
USE OF TETHER LINE AND HARNESS <input type="checkbox"/>	LOCATION OF SERIAL NUMBERS <input type="checkbox"/>	ELEVATOR USE:
(OP MODELS ONLY)	PARTS ORDER PROCEDURES <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
REVIEW OF OWNERS & OPERATORS MANUAL <input type="checkbox"/>	PLANNED MAINTENANCE PROGRAM <input type="checkbox"/>	FLOOR CONDITION:
(FOUND ONLINE AT WWW.BIGJOESUPPORT.COM)	LOCATION OF SAFETY DECALS <input type="checkbox"/>	A. CLEAN <input type="checkbox"/>
<b>POWER DRIVES ONLY</b>		B. WATER <input type="checkbox"/> METAL SHAVINGS <input type="checkbox"/> OIL <input type="checkbox"/>
<b>BATTERY</b> OK ADJ. R&R	<b>ELECTRICAL SYSTEM</b> OK ADJ. R&R	C. ROUGH <input type="checkbox"/> SMOOTH <input type="checkbox"/>
ACID LEVEL <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	PROPERLY SECURED AND INSULATED <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	ENVIRONMENT:
GRAVITY READING <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	TERMINALS PROPERLY SECURED <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	COLD STORAGE YES <input type="checkbox"/> NO <input type="checkbox"/>
	OPERATION OF ALL CONTACTORS & CONTROLS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	AIR CONTAMINANTS YES <input type="checkbox"/> NO <input type="checkbox"/>
		OUTDOOR USE YES <input type="checkbox"/> NO <input type="checkbox"/>
<b>BRAKES</b> OK ADJ. R&R	<b>TRANSMISSION</b> OK ADJ. R&R	BRIEF DESCRIPTION OF APPLICATION:
LINKAGE <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	OIL LEVEL <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	ADDED UNIT _____ REPLACEMENT _____
ADJUSTMENT <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	CHECK FOR LEAKS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<b>OPERATION</b> OK ADJ. R&R
PADS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	MOTOR MOUNTING SECURE <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	LIFT AND LOWERING VALVE <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
DISC <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	WHEEL LUG BOLTS TIGHTENED PROPERLY <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	TRAVEL SPEED FORWARD - 3 SPEEDS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<b>MAST ASSEMBLY</b> OK ADJ. R&R	<b>HYDRAULICS</b> OK ADJ. R&R	TRAVEL SPEED REVERSE - 3 SPEEDS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
LIFT CHAIN TENSION <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	PROPER OIL LEVEL <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	DYNAMIC BRAKE SWITCH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
COTTER KEYS IN ANCHOR PINS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	PUMP AND MOTOR MOUNTING SECURE <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	HIGH SPEED CUTOFF SWITCH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
LUBRICATION OF MAST CHANNEL <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	LEAKS OF CYLINDER AND HYDRAULICS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	DEADMAN SWITCH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
BEARINGS AND RAM HEAD <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	PUMP, HOSE AND FITTINGS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	BELLY BUTTON SWITCH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
THIS MACHINE HAS BEEN RECEIVED IN SATISFACTORY CONDITION. WE HAVE RECEIVED PROPER INSTRUCTION REGARDING OPERATION, MAINTENANCE AND SAFETY PRACTICES IN ACCORDANCE WITH THE DELIVERY CHECK LIST.		TILT CONTROL (PDC) & (PDR) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		SCR OR TRANSISTOR OPERATION <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
CUSTOMER SIGNATURE: _____ DATE: _____		STEERING & BRAKES <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
CUSTOMER PRINTED NAME: _____		FROM OPERATOR PLATFORM OP <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
AT THE TIME OF DELIVERY, THE OWNER'S AND OPERATOR'S MANUAL AND WARRANTY POLICY WERE EXPLAINED. THE DELIVERY SERVICE WAS CONDUCTED AS NOTED ABOVE.		POWER CUT - OFF SWITCH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
DEALERS SIGNATURE: _____ DATE: _____		
DEALER PRINTED NAME: _____		

\*\*\*VISIT BIGJOECANADA.CA FOR PARTS, MANUALS, SUPPORT AND MORE!\*\*\*